



## Minutes

Board of Directors Meeting  
Social Services Technology Solutions

**Date:** Saturday, 21 January 2025

**Time:** 12:00 PM

**Location:** Zoom Conference Call

**Present:** Ray Manning, President  
Ruby Guillen, Vice President  
Joseph Powers, Secretary  
Lisa Powers, Board member

**Absent:** Albert Heng, Treasurer

- I **Call to order:** at 12:00 PM by presiding officer Ray Manning.
- II **Quorum:** three of five Board members present (three required.) The meeting was held via Zoom to the health of the presiding officer Ray Manning (which will be discussed later in the meeting minutes).
- III **Reading and Approval of Minutes:** Minutes of the original board meeting of January 2024 were accepted and approved by unanimous consent.
- IV **Treasurer's Report**
  - A. The treasurer's report was provided by the Chief Executive Officer in place of the Chief Financial Officer. The report indicated a balance of \$2647. Major expenses for the past year were the web SSL certificate payments and office supplies. \$1000 of angel investor income was reported for the year. Expenses for an SSL certificate and office supplies were reported. Total income for the year was \$1000 angel investment and expenditures were \$1094.
  - B. No new memberships, membership audit responses and receipts were received since the last meeting.
- V **Unfinished Business and General Orders:**
  - A. Non-Profit Paperwork
    - (1) Paperwork required to maintain the status of the 501 (c) (3) non-profit are in the process of being filed. These include the reporting to the California Secretary of State, the California Registry of Charities, and tax returns to the California Franchise Tax Board and the United States Department of Treasury.
    - (2) Accepted by unanimous consent and filed.
  - B. Grant Applications for 2024
    - (1) None. Grants that SSTS would typically apply for, related to child abuse, domestic violence, and human trafficking, were on hold due to the Covid-19 pandemic. We attempted to work on Covid-19 applications, such as personal protective equipment availability or tracking applications, but we did not gain traction. Funds that had previously been directed towards our targets, such as human trafficking, child abuse, and

domestic violence, have not made a comeback from the Covid-19 pandemic and/or other efforts directed at the next global pandemic.

C. Personnel Issues from 2024

- (1) CEO Ray Manning, after recovering from a bicycle accident in September 2022 that required hospitalization, has been diagnosed with cancer. Ray underwent a mandibulectomy in May 2023 and radiation therapy in July and August of 2023. Ray's prognosis looks good, but the recovery from cancer removed CEO Ray Manning from much of the effort in the last two thirds of 2023. His recovery continued into 2024.

**VI New Business:**

A. Resignation – Albert Heng, Treasurer

- (1) A letter of resignation has not been received. The board of directors agreed to start looking for a replacement treasurer and Chief Financial Officer.

B. Appointments

- (1) Except for the removal of Albert Heng, the current board of directors remained unchanged.

C. Finance & Funds Management

- (1) Present assets are around \$2646 of which about \$2646 resides in the US Bank checking account. (US Bank bought out Union Bank where our previous banking took place. The transition was seamless, but no more mention of Union Bank will occur.) A minimum balance of \$1000 is required to avoid monthly service charges for the account. We are in the process of transferring our banking to JP Morgan chase where a \$400 bonus is offered if we maintain a minimum balance of \$2000 per month. This transition should be complete near the end of January 2025.
  - (a) A majority of expenses for the past period were related to web hosting, web SSL certificates for the SSTS website, office supplies and some transportation to events where sales/grants were possible.

D. Authorization of Activities for 2024 Program Year

(1) Grant Writing

(a) Communications

- (i) We are in continuous contact with potential grant funders. The expenses associated with these events is minimal since most members of Social Services Technology Solutions are still providing sweat equity at this time.
- (ii) Following the decision that we are an official 501(c)(3) as recognized by the Internal Revenue Service, we are beginning to write targeted grants where our tools will be beneficial. There will be (unknown) costs associated with the production and delivery of these grant proposals.

(b) Annual Meeting

- (i) The annual meeting will be an informal meeting with non-alcoholic drinks and inexpensive food provided for Board Members and any other attendees.

(2) Mission Projects

- (a) Resource Provision – discussions continue with the California Youth Council, Long Beach Human Trafficking Task Force, Fair Trade Long Beach, the City of Long Beach police department, Long Beach homeless advocates, and Long Beach City College regarding the distribution/provision of shelter and food insecurity issues.

- (b) Child Abuse Prevention and Detection – discussions continued with the Hospital Network and Inter-Agency Council on Child Abuse and Neglect. Our data entry tool and trending/prediction tool is receiving a lot of attention but we have not received any grant money at this time. This project was assumed dead in 2020 due to lack of funding, but it seems to be coming back with different principals leading the effort.
- (c) Smart Cities Project – we put together an algorithm and skeleton user application that would allow the city of Long Beach to more efficiently requests services from field representatives. This effort was part of the Smart City Challenge – Geospatial Ticketing System that Long Beach occasionally offers. Our proposal to the city has been sent in in early 2023 and we wait for future news of our offer. We subsequently found out that this portion of the Smart Cities Project was de-emphasized. We have hope that the city of Long Beach through this their Innovation Programs will resurrect this or similar efforts that we can bid on in 2025.
- (d) Smart Cities Project – we continued reporting out crime statistics and measures of predictive policing in 2023. The Long Beach Police Department decided to stop reporting the raw statistics that we used for this effort towards the end of 2023. We switched over to the Long Beach Crime Mapping Application for raw crime data. Unfortunately, the Long Beach Police Department decided to discontinue this reporting tool and switch to the California Incident-Based Reporting system but have not made data publicly available. Our requests to the Long Beach Police Department to provide public crime incident data has gone unanswered. This effort will be discontinued in calendar year 2024 since the city of Long Beach has reduced previous transparency levels and will not provide the raw data that went into our calculations. The Board of Directors at the January 2025 meeting declared this effort dead.
- (e) Incidental Unscheduled Project – SSTS volunteered their efforts to develop the Fair Trade Long Beach website, events calendar, and mass mailing campaign. Fair Trade Long Beach attempts to provide consumers with choices of products made with fair wages paid to employees, safe working conditions, the absence of child labor, and the absence of labor/people exploitation. Fair Trade Long Beach is happy with the SSTS efforts and have referenced us to the Long Beach Human Trafficking Task Force for their website and technology development geared towards eliminating human trafficking.
- (f) Incidental Unscheduled Project – SSTS volunteered their efforts to develop a website for the Long Beach Human Trafficking Task Force (LBHTTF). SSTS has had a presence at LBHTTF meetings for many years. The initial website was built including a searchable, geolocatable page of resources for victims of human trafficking. We have made significant progress in calendar years 2023 and 2024 and the LBHTTF is continuing to pickup on the effort in early 2025.
- (g) Incidental Unscheduled Project – SSTS developed a methodology to assist in evaluating the risk level for people exposed to trauma. This grew out of our meetings with Trauma Informed Care (TIC) experts. Our methodology uses trauma scores to evaluate the risks for future child abuse or domestic violence. We are alert to funding possibilities in this area. This effort has been on the books since late in calendar year 2022 and we are almost ready to close out the possibility of effort in early 2024.
- (h) Social Service Technology Solutions has developed a cellular automata simulation of the level of homeless people within census tracts. We developed this program from recent census data. We worked on this program at the Cerebral Beach Hackathon ([hack.cerebralbeach.com](http://hack.cerebralbeach.com)) where we improved and tightened up our methodology. Unfortunately the Sponsor of the event, Kindo AI, did not have an interface or API that could talk to our Python simulation. Thus we did not win any prizes at the event.

- (i) Incidental Unscheduled Projects – additional projects will certainly “walk in the door” and we are ready to support them if they fall within our mission statement and corporation charter.

E. Budget for 2025 Program Year

- (1) There was no draft budget provided by the Treasurer or Chief Financial Officer. The Board of Directors knows that we are currently operating “on a shoestring” until some of our technology tool development work or grant applications generate operating capital.

F. Funding Strategy for 2025 Program Year

- (1) The Board of Directors is spending money judiciously to target opportunities for our technology adoption. They are not spending on frivolous activities. They must see a near-term payoff before allocating money for a project.
- (2) Social Services Technology Solutions continues to work on writing targeted grant applications in fields where we believe that we have an opportunity for success.

G. Next Board Meeting

- (1) Motion by Secretary Powers: “that the next meeting of the Board of Directors of Social Services Technology Solutions will be held at the Powers residence after school is out for the spring semesters/quarters of local schools. Final logistics to be determined”.
- (2) Motion unanimously adopted.

**VII Open Forum:**

- A. The need to look for a trustworthy and mission-compatible Chief Financial Officer is critical. The Board accepted this action.

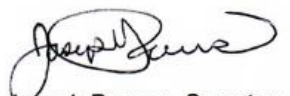
**VIII Adjournment:**

- A. There being no further business, CEO Ray Manning declared the meeting adjourned by unanimous consent.
- B. Meeting adjourned at 14:00 PM

Respectfully submitted by,

Adopted by the Board in the meeting

of 21 January 2025,  
(Date of Meeting)

  
Joseph Powers, Secretary

  
(Signature of Presiding Officer)